

# INFORMATION BULLETIN

## WORKFORCE INVESTMENT ACT

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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: FINAL PY 2002-03 WIA PERFORMANCE RESULTS

The purpose of this information bulletin is to provide the Local Workforce Investment Boards (LWIB) with the final performance results on the 15 core performance measures for Program Year (PY) 2002-03. These LWIB data, provided as Attachment 1, only include clients served through the LWIBs' formula funds. Attachment 2 is statewide results for the 15 core measures and customer satisfaction. In accordance with federal guidance, the statewide outcomes include all participants except those served through National Emergency Grants or the Governor's demonstration projects.

When reviewing the LWIB results you will find that the Adult Earnings Gain goal for each LWIB has been lowered relative to the levels published in Workforce Investment Act (WIA) Directive [WIAD03-6](#), dated July 31, 2003. All local boards were challenged by this goal for PY 2002-03. The actual State Adult Earnings Gain for this program year is only \$2,759, well below the State's negotiated goal with the Secretary of Labor of \$3,400. Knowing that much of this under performance is the result of weak economic conditions, we have lowered each local board's Adult Earnings Gain goal by six percent based on the ratio of the renegotiated state goal (\$3,400) and the average of the local goals as published in WIAD03-6 (\$3,600).

Please note that although these performance data are attributed to PY 2002-03, the measurement period varies. The total participants served and the total exiters are based on the period from July 1, 2002 to June 30, 2003. The measurement period for the Younger Youth Diploma Rate and the Younger Youth Skill Attainment Rate is also July 1, 2002 to June 30, 2003. For all the other measures, the performance outcomes are based on clients who exited the program during the period from October 1, 2001 to September 30, 2002, in accordance with the Department of Labor (DOL) guidance.

For detailed definitions of the core performance measures, please refer to DOL's Training and Employment Guidance Letter [\(TEGL\) 7-99](#), *Core and Customer Satisfaction Performance Measures for the Workforce Investment System*, dated March 3, 2000.

If you have questions regarding this data, please contact Cindy Hobart, Manager, Performance Management Unit, at (916) 654-8285 or Jim Fitzgerald at (916) 654-8298.

/S/ BOB HERMSMEIER  
Chief  
Workforce Investment Division

Attachments are available on the Internet:

1. [Local Performance Outcomes](#) (XLS) (999k)
2. [Statewide Performance Outcomes](#) (XLS)